

Quality Policy Statement

It is the policy of OWS Fire Rated Ltd to provide its customers with high-quality products and services that exceed their expectations and satisfy all applicable requirements, thereby ensuring high levels of customer satisfaction.

To supply our customers with the products and services they require we have developed a Quality Management System that satisfies the requirements of ISO 9001:2015 and BS EN 14351-1, BS EN 13830 and BS EN 16034 (as applicable).

This has involved defining our business context and ensuring that our management system is aligned to and integral to our strategic business direction.

We are committed to the involvement of all our staff in implementing and continually improving the effectiveness of this system and will provide the personnel and resources to ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organisation.

Furthermore, we will identify risks and opportunities as they present themselves to the business and establish, communicate, monitor, and review quality objectives regularly to foster continual improvement in all our activities. This policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required and appropriate.

It is the Managing Directors' belief that applying this Policy will enable the Company to meet the requirements of our customers.

This policy will be available to any interested parties and is published on our website.

Signed:



Managing Directors

For and on behalf of OWS Fire Rated Ltd

Date: 26/04/2024